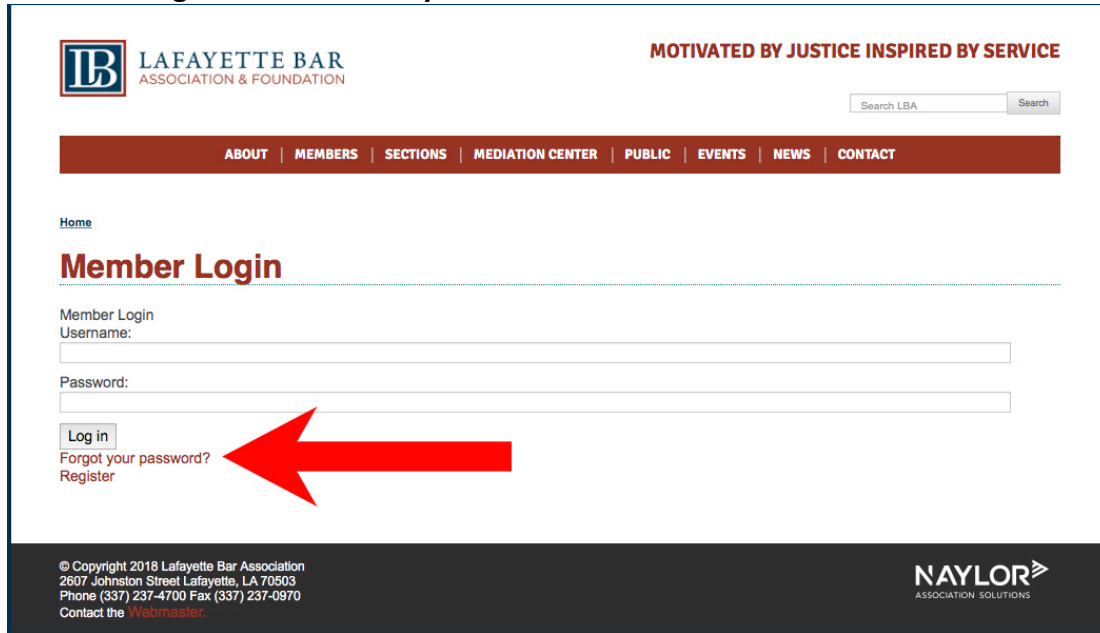


# TROUBLE LOGGING IN?

If you are having trouble logging in, there are a few steps you can take.

## FORGOTTEN USERNAME OR PASSWORD

**STEP 1:** If you have forgotten your username or password, simply click on the link below the log in section that says “FORGOT YOUR PASSWORD?”




The screenshot shows the Lafayette Bar Association website's Member Login page. At the top left is the logo for the Lafayette Bar Association & Foundation, with the tagline "MOTIVATED BY JUSTICE INSPIRED BY SERVICE" to its right. Below the logo is a search bar labeled "Search LBA" with a "Search" button. A navigation menu contains links for ABOUT, MEMBERS, SECTIONS, MEDIATION CENTER, PUBLIC, EVENTS, NEWS, and CONTACT. The main content area features a "Home" link, a "Member Login" heading, and a login form with fields for "Username:" and "Password:". Below the form are links for "Log in", "Forgot your password?", and "Register". A large red arrow points to the "Forgot your password?" link. The footer contains copyright information for 2018 Lafayette Bar Association and the NAYLOR ASSOCIATION SOLUTIONS logo.

(continue scrolling to view next step)

# TROUBLE LOGGING IN?

**STEP 2: Enter your email address. You should automatically receive an email with a temporary password or further instructions to regaining your username/password information. If you do not automatically receive this email within a few minutes, check your junk or spam folders. If the email still has not arrived in your inbox, contact the Lafayette Bar Association during business hours at 337-237-4700 and someone will be able to assist you immediately.**



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## Retrieve Your Username and Password

Please enter your e-mail address associated with your account below and click the button to retrieve your username and password. If the e-mail address entered matches the one listed in your profile, you will receive an email with a link to reset your password.

**Please do not create a second account if you do not receive an email. You may need to check your junk mail or spam folder.**

For assistance, please call the Lafayette Bar office at 337-237-4700 or email [katelyn@lafayettebar.org](mailto:katelyn@lafayettebar.org)

Email Address:

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2607 Johnston Street Lafayette, LA 70503  
Phone (337) 237-4700 Fax (337) 237-0970  
Contact the [webmaster](#).

